

### VENUE AND DURATION OF COURSE:

East Surrey College, Gatton Point, London Road, Redhill, RH1 2JX, 1 year Full-time.

### ENTRY REQUIREMENTS:

Four GCSEs grade 9-2 (A\*-E) including English and Maths

### WHAT QUALIFICATIONS WILL I GET?

Level 1 Diploma in an Introduction to the Travel and Tourism Industry

### COURSE DESCRIPTION:

This qualification meets the needs of candidates who wish to work as a Holiday Representative, Tour Guide, Tourist Information Centre Assistant or Travel Agent in the Travel and Tourism sector. It allows you to gain introductory knowledge and understanding of the industry. It allows students to enter employment in the industry or progress onto higher-level Travel courses.

### UNITS/TOPICS COVERED:

The following selection of units on offer are a combination of mandatory and optional units and are subject to change:

- The UK Travel Industry
- The UK Tourism industry
- Customer Service in Travel and Tourism
- Locational Geography
- Planning for/ taking part in a visit
- Preparing for employment in Travel and Tourism
- The role of Overseas Resort Representatives
- Accessible Travel and Tourism
- Travel and Tourism Itineraries
- Providing information on a tourist destination

### TYPE OF ASSESSMENT:

- Coursework (written assignment tasks)
- Short tests
- Role-plays and observations
- Computer-based exams (externally set)
- A Portfolio of evidence and coursework is required

### EQUIPMENT NEEDED:

- Pens, highlighters, pencil, ruler
- A4 folder for the completed portfolio
- A4 lined/ blank paper
- World Atlas such as The Collins School World Atlas

**WHERE CAN IT LEAD?**

This qualification can lead to a career in the Travel and Tourism industry and other progression routes at East Surrey College on courses such as Cabin Crew Level 2 or Travel and Tourism Level 2.

**COURSE FEE:**

If you are under 19 on 31 August 2025, tuition is free. If you are 19 or over, please consult Client Services for advice and guidance on funding and eligibility.

Please be aware that there may be additional costs for equipment and educational visits. This information will be available from the curriculum staff at interview.

**WHAT TO DO NEXT:**

If you have any outstanding queries please contact our Client Services team on 01737 788444 or at [clientservices@esc.ac.uk](mailto:clientservices@esc.ac.uk).

To apply online for this course please visit [www.esc.ac.uk](http://www.esc.ac.uk).

**Disclaimer:**

Every effort has been made to ensure that the details contained in this leaflet are up-to-date and accurate at the time of printing. However, the College reserves the right to alter or cancel courses, their content, entry requirements, fees or other details should circumstances dictate.

Should you require this leaflet in a different format please contact Client Services on 01737 788444.